


<b>CUSTOMER INFO</b> 	<b>NAME:</b> <input type="text"/>	<b>ORDER NUMBER:</b> <input type="text"/>	<b>TELEPHONE #:</b> <input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Shipping:** You assume the responsibility for getting the key(s) and/or chip to Keyport, so the method of shipping is at your discretion.

**When sending live Custom Convert keys or chips, we recommend you follow our secure shipping precautions so you are protected in the extremely rare case your keys are lost or stolen in transit:**

- » Include minimal information inside the package (name, email, order #) For the return address/shipping address, we do not recommend including any addresses linked to the keys and/or chip you are sending. Instead use a trusted friend's address, work address, etc.
- » Send your keys/chip in a padded envelope or box, not a paper envelope.
- » Use a shipping method with online tracking.
- » **Please do not put any tape directly on your keys to secure them in the package!**

NOTE: For the highest level of security you can send unduplicated keys instead of live keys. You will have to obtain unduplicate keys from your local locksmith and have them duplicated from your original live keys when you receive your converted Blades from us.

**Please send your keys to:**

**KEYPORT, INC. RECEIVING DEPT. 3155 W. TOMPKINS AVE. LAS VEGAS, NV 89103 TEL: (855) 539-7678**

**This form is used for any of the actions below, based on your Key ID Results email.**

**Custom Conversions:** Custom Conversion is a permanent modification to your original key. If you opt to send in your Custom/High Security keys for Conversion, the metal/plastic head of the key will be removed and a Keyport Skull will be attached. This allows the original key to now fit securely inside the Keyport Slide. Custom Conversions have an extremely high success rate; however, some keys can fracture and break during this process, depending on the structural integrity of the key being used. It is recommended that you have one or more copies of this key, in the rare case that damage is done during the Conversion. The customer understands this risk prior to sending in their key and that Keyport will not be liable for any out of pocket expenses to replace said key. If a duplicate key is sent in its place, Keyport will Convert it, at no charge. The same limited liability terms apply to the replacement key.

**Auto Key Conversions:** If you opt to send in Chipped Auto key for Conversion, the metal/plastic head of the key will be removed and the RFID Chip inside will be extracted. **Please do not try to harvest the Chip yourself.** The Chip will be securely placed into a Chip Module. The remaining shank will be Converted or Duplicated to a Keyport compatible Auto Blade. If your Auto shank cannot be Converted, typically due to limited space, a duplicate will be made on the matching Keyport Blade Blank. The original shank will then be recycled 30 days after order completion. Custom Conversions have an extremely high success rate; however, some RFID Chips and key shanks can fracture and break during this process. It is recommended that you have one or more copies of this key, in the rare case that damage is done during the Conversion. The customer understands this risk prior to sending in their key and that Keyport will not be liable for any out of pocket expenses to replace said key. If a duplicate key is sent in its place, Keyport will Convert it, at no charge. The same limited liability terms apply to the replacement key. If a duplicate key cannot be sent, Keyport will provide an un-programmed RFID Chip and, depending on which item is damaged, a cut or uncut copy of the Auto Blade. Keyport will not be responsible for any out of pocket expense to have this un-programmed RFID Chip programmed/cloned, nor the expense to cut the Auto Blade.

**Key Duplication:** If you opt to send in one or more keys for duplication, Keyport will duplicate your original key onto a matching Keyport Blade (if available). Both the original key and the cut Keyport Blade will be returned. Key Duplications have an extremely high success rate; however, it is possible for a mis-cut to occur during this process. If a mis-cut Blade is provided, an un-cut Blade can be sent out as a replacement or the original key can be mailed for a re-cut. The same limited liability terms apply to the replacement key.

**COMMENTS:**

**I HAVE READ & AGREE TO THE TERMS OF THIS DOCUMENT. PLEASE SIGN HERE:**